

Alabama Inmate Calling Service Providers

March 2021

No entity shall present itself as a provider of Inmate Calling Service (ICS) in the State of Alabama without proper authority and certification from the Alabama Public Service Commission.

ATN, INC. d/b/a AMTEL

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St. Marys, GA 31558
www.atni.net

Primary Contact:
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michael@atni.net

COMBINED PUBLIC COMMUNICATIONS, LLC.

P. O. Box 76573
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www.cpcjail.com

Primary Contact:
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vmood@combinedpublic.com

CONSOLIDATED TELECOM, INC

2445 Gateway Drive, Suite 120
Irving, TX 75063
www.ctel.us

Primary Contact:
Jerome Jacobs
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CORRECT SOLUTIONS, LLC

192 Bastille Lane
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www.correctsolutionsgroup.com

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CROWN CORRECTIONAL TELEPHONE, INC.

305 W. 3rd Street
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www.crownphoneservice.com

Primary Contact:
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ryan@crownphoneservice.com

DSI-ITI, LLC

3120 Fairview Park Drive, Suite 300
Falls Church, VA 22042

Primary Contact:
Steve Montanaro, Vice President
Phone: 813-380-1513
Steve.montanaro@gtl.net

GLOBAL TEL*LINK

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Falls Church, VA 22042

Primary Contact:
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Phone: 813-380-1513
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INFINITY NETWORKS, INC.

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www.infinitynetworks.biz

Primary Contact:
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INMATE CALLING SOLUTIONS d/b/a ICSolutions

2200 Danbury Street
San Antonio, TX 78217
www.icsolutions.com

Primary Contact:
Ken Dawson, Director Contracts and Regulatory
Phone: 210-581-8100
kdawson@icsolutions.com

NETWORK COMMUNICATIONS INTERNATIONAL CORPORATION d/b/a NCIC INMATE COMMUNICATIONS

607 East Whaley Street
Longview, TX 75601
www.ncic.com

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PAY TEL COMMUNICATIONS, INC.

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Greensboro, NC 27419
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PUBLIC COMMUNICATIONS SERVICES, INC. d/b/a "GTL"

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SECURUS TECHNOLOGIES, INC.

4000 International Parkway
Carrollton, TX 75007
800-844-6591
www.securustech.net

Primary Contact:
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Cameshia L. Davis, Regulatory Compliance Analyst – Complaints & Reporting
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VALUE-ADDED COMMUNICATIONS, INC. d/b/a "GTL"

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PLEASE SEE ALABAMA PUBLIC SERVICE COMMISSION RULEMAKING DOCKET 15957 FOR FURTHER INFORMATION ON INMATE CALLING SERVICE IN THE STATE OF ALABAMA.

- Inmate Calling Service (ICS) providers will charge no more than the capped rates approved by the Alabama Public Service Commission for prisons and jails.
- Billing increments shall not exceed one (1) minute.
- Operator surcharges and/or call set-up charges shall not be assessed by the ICS provider.
- Flat rate pricing (imputed minimum call duration) shall not be used except for optional single payment collect calls to wireless recipients.
- The Alabama Utility Gross Receipts Tax applies to ICS in Alabama. Sales taxes are not applicable.
- With the exception of single payment calls, providers will only assess taxes and government fees following usage of the service. Taxes and government fees are applicable to each call after the charge for call usage is determined.
- Providers shall assess only those ancillary fees approved by the Commission.
- Providers must first petition the Commission for approval to assess any ancillary fee not specifically approved by the Commission and may not assess any ancillary fee absent a Commission Order approving the fee.
- Providers will fully disclose all services/charges assessed to inmates and/or those they call from Alabama confinement facilities, regardless of whether the provider deems the service/charge subject to the Commission's jurisdiction, in order that the Commission may make the determination regarding jurisdiction.
- Providers are prohibited from assessing any fines or penalties on inmates and/or those they call due to suspected or actual three-way call violations or for any other reason absent specific Commission approval.
- The ICS provider's kiosk receipt shall list the account to which the payment applies, the payment (deposit) amount, the date of the payment, the applicable payment ancillary fee (listed separately), and the balance applied to the inmate calling account.

For further information on Inmate Calling Services in the State of Alabama contact:

Tom Jones
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Alabama Public Service Commission
Utility Services Division/Telecommunications
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